Manifesto - Operations DC - Wilco Alsemgeest

About myself:

Personal:
My name is Wilco Alsemgeest, I’m 37 years old and living in Oisterwijk (the Netherlands) with my wife and 2 cats.
I started with Joomla! back when it was still called Mambo and actively began to help in the community around 2006/2007 when the first JUGs started in the Netherlands. Helping on the forums, joining JUGs meetings, doing translations for extensions (Eg: RSJoomla) and many other small things! I have been running some local communities and sites as well for a while.

In July 2008 I started my own company (shortly after the release of J1.5), to support companies with all kinds of IT related work including hosting & using Joomla for websites, intranets and all other things where it was capable to be used. I also provided Joomla training, at JUGs, companies and schools.

In 2010, after working for many years in different IT companies I started my new job at ORTEC an international software development company, where I was responsible for developing a Managed Services (Hosting) platform and department for delivering services like SaaS for the software developed. My main job was as Senior Windows Engineer / Solution Architect including procedural and policies related things like ISO 27001.

If you want to know more about me, check my Linkedin profile ([https://www.linkedin.com/in/wilcoalsemgeest/](https://www.linkedin.com/in/wilcoalsemgeest/)), JVP profile ([https://volunteers.joomla.org/joomlers/1815-wilco-alsemgeest](https://volunteers.joomla.org/joomlers/1815-wilco-alsemgeest)), any other resource available on the internet or just send me a message via Glip.

Joomla:
For many years I have been mainly involved in the local Dutch community (Like dutchjoomla.org), I don’t even remember when I started to work with the different teams in our great global community, probably around 2014 when I was also able to travel to events outside of the Netherlands. In 2016, I officially joined the Joomla Certification Team after passing my Joomla administrator exam. In the years after I have been working with many teams, board members and other joomlers, to help wherever I was able to.

Since the end of 2019 I started to spend additional time within the Operations Department to support all members of the department with their work and goals. This resulted in coordination efforts within the department, and when Radek became DC it led into becoming his Assistant...
and the team leader of the Webmasters Team.

We have many different kinds of volunteers and I'm one of those who don't use Joomla to earn money - I just use it because it's a great tool. I volunteer in the community because it's great to work with all the different types of people and cultures, all the fun it gives you, the friends it brings. The "All Together" is an important part of the reason why I spend my free time working within our community. It's more than just a hobby, it's a group of friends with the same goals who are also able to meet at events and other moments.

Why Operations DC:

In last 9 months, I've been helping within the Operations Department doing coordination work, improving our general processes and systems, creating procedures and policies, attracting new sponsors and partners (Report-URI, UpTimeRobot, hCaptcha, ElasticMail, to name a few), improving our site management, security and many more things together with other great volunteers.

The only thing missing is being able to propose and discuss these things within the board myself, instead of asking other DCs to take it over and do the work.

- If elected as Operations DC, I will continue to find ways to reduce operating expenses and standardize tools across the organization.

- I will suggest new policies to improve the professionalization of the organization, following and implementing the guidelines defined at the Forum for the Future.

- I will continue to work on the optimization of the web properties of the Project, increasing the efficiency and security of our infrastructure.

- I will continue working on reducing operational expenses, through partnerships and strategic agreements and will support the rest of the board members to reduce expenses on additional topics.

In addition:

- I will keep supporting the other teams and departments where I'm able to do so, for example:
  - Like Production department with Joomlacode replacement, Crowdin Enterprise implementation and other things,
  - Events Department with the new JUG and Events Directory.
  - Programs with Certification LMS implementation.
  - Marketing with Google systems and a Survey solution.
I will always be available to support existing and new members finding their way within our great community, as I have collected enough knowledge about our organization and I believe that it is important to share this information with other members.